

Program Guarantees

(please read carefully-sign and fax back to protect your refund rights)

Seminar/Direct Marketing System 90 Day Performance Guarantee

- We fully guarantee the performance of the seminar and direct marketing systems as designed. You must thoroughly read, watch, and listen to all written, audio, video, and Internet materials and participate in the 30-minute Consulting Call, which is an integral part of the success of your program. The Consulting Calls are available to you weekly (for six months) to obtain all the coaching and support you need to maximize results of the system. This guarantee requires that the buyer use the system as provided and not make alterations in the materials except for personalization (name, credentials, photo, biography, time and location of seminars). This guarantee does not apply if you make other changes to seminar invitations or advertisements as this system works as designed and tested.
- After following the instructions, if you are not satisfied with the results from the system during the first 90 days, you agree to participate in a Troubleshooting Call. So that we can fix your results, you will provide us your completed program checklist from the “Instructions” section of your binder and a copy of the specific materials used (i.e. invitations, ads, letters, etc...). We will provide guidance and “troubleshoot” any specific details
- We will tell you what to modify for a significant improvement in your results. The instructions we provide at that time will be nothing more than the instructions in the system which did not get followed. You agree to implement the proper instructions, and if you still achieve unsatisfactory results after 60 days from the Troubleshooting Call, you provide us evidence that you implemented our instructions. You may then return the program for a full refund.
- To schedule the Troubleshooting Call if necessary, send an e-mail to help@javelinmarketing.com. You will receive back from us a time and date of the next call. Then, please fax your checklist and any ads, invitations, or letters you used to 925-226-4649 so that we may review them before the call.
- Within 7 days after receipt of package, you may return (must be returned with a tracking number and delivery verification) and exchange the program at your expense for credit for another Javelin Marketing system, limited to: direct marketing system, seminar system, referral system, sales system, newsletter or the marketing bootcamp kit.

Non-Performance Related Guarantee

(This guarantee applies to systems other than seminars and direct marketing systems)

In the event that you are not satisfied with one of our marketing systems (other than a seminar system or direct marketing system), you may return it (must be returned with a tracking number and delivery verification) within 30 days for a refund (less shipping costs). The program must be in resale condition and must contain all original components or you will be charged a refurbishing cost of \$100.

Newsletter

If within 90 days you are not satisfied with your subscription to our newsletter, you may cancel at the pro-rated cost. *(For example, if you cancel after 30 days, you will be refunded your subscription fee, less the cost of the 1st month (30 days)). Please allow up to 2 weeks for a credit to appear on your statement.*

TO ACTIVATE YOUR SYSTEM GUARANTEE & NON-PERFORMANCE RELATED GUARANTEE: READ, SIGN, AND FAX THIS BACK WITHIN 5 DAYS

I have read, understand and agree to the above terms and conditions:

Signature: _____ Date: _____ Phone number: _____

Print Name: _____ System Title: _____

Credit card # used to make the purchase : _____

FAX back to 925-226-4649

All questions and concerns can be addressed with our Customer Service Department, please direct your inquiries to:

Customer Service Department
Javelin Marketing
1647 Willow Pass Road, #164
Concord, CA 94520
866-4-JAVELIN
E-mail: help@javelinmarketing.com